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March 8, 2010

To Whom It May Concern

Re: Lissa Duty

Dear Sir or Madam:

In November, 2009, I attended a social media training course, presented by Ms. Lissa Duty, as referenced above.

Ms. Duty was very confident and knowledgeable in her presentation and communicated very well with all involved. I was very pleased with the value and amount of information received at this course.

Sincerely,

VICTORIA G. WARNER